

Goodness Bowls - General Manager Position

Full-Time | Paid Time Off | Health Benefits Available

About Us

Goodness Bowls started in **Avalon, NJ, in 2019** as a mother-daughter venture, built on the love of **fresh, high-quality food, good vibes, and community**. From day one, we've been fueled by passionate employees and loyal customers who believe in our mission. As we continue to **grow rapidly**, we want YOU to grow with us!

At Goodness Bowls, we serve **acai bowls, smoothies, juices, toasts, coffee, salads, wraps, and more**—all with a focus on **health, convenience, and great customer experiences**. We are **community-centric** and dedicated to giving back whenever possible. If you love spreading **positivity, creating welcoming environments, and leading a team**, we'd love to have you join our family!

What We Offer

- ✓ **Competitive Pay** – Base salary with performance-based incentives.
 - ✓ **Paid Time Off & Health Benefits** – We invest in our team's well-being.
 - ✓ **Growth Opportunities** – We believe in promoting from within.
 - ✓ **A Fun, Supportive Work Environment** – Work alongside passionate people in a business that values **culture and collaboration**.
 - ✓ **A Well-Structured Workplace** – We provide **clear processes and support** to help you succeed.
 - ✓ **Delicious Food Perks** – Enjoy **complimentary meals and discounts** on Goodness Bowls' menu!
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What You'll Do

As a **General Manager**, you'll be responsible for the **day-to-day operations** of the café, ensuring that every guest experience meets our high standards. You'll **lead and develop a team**, oversee all store functions, and drive business success while maintaining the amazing vibes that make Goodness Bowls special.

☀ **Operations & Team Leadership**

- Hire, train, and manage employees, ensuring a positive and **team-oriented culture**.
- Set the tone for respect, cooperation, and **exceptional customer service**.
- Oversee scheduling and ensure smooth **front-of-house and back-of-house** operations.
- Manage vendor relationships and inventory, ensuring fresh and quality ingredients.
- Uphold food preparation and safety standards, ensuring compliance with **health and fire regulations**.
- Lead **catering and third-party delivery management** to maximize revenue.

Financial & Administrative Management

- Monitor **budgets, timesheets, and P&L reports** to optimize labor and expenses.
- Ensure accurate **cash handling, deposits, and POS system operations**.
- Implement strategies to drive **sales, efficiency, and profitability**.

Guest & Community Engagement

- Maintain high-quality **food presentation and consistency**.
 - Address guest feedback and **resolve complaints** with professionalism.
 - Work with **corporate marketing teams** to promote seasonal items and in-store events.
 - Build relationships with **local schools, businesses, and fitness studios** to support community involvement.
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What You'll Bring

- ✓ **Exceptional Leadership Skills** – You inspire and motivate teams.
 - ✓ **Strong Operational Knowledge** – Experience in **restaurant, hospitality, or retail management** preferred.
 - ✓ **Customer-Centric Mindset** – You love **interacting with guests and creating a welcoming experience**.
 - ✓ **Business Acumen** – You understand **P&L management, inventory control, and staffing efficiency**.
 - ✓ **Ability to Thrive in a Fast-Paced Environment** – You **problem-solve quickly, stay organized, and multitask efficiently**.
 - ✓ **Tech-Savviness** – Comfortable using scheduling software, POS systems, and **basic business reporting tools**.
 - ✓ **Food Safety Knowledge** – ServSafe certification required (must be obtained within 3 months of hire).
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Requirements

- Must be available to work a **minimum of 40 hours per week**, including weekends and holidays as needed.
 - Must pass required **PB Food Safety certification** within the first **3 months**.
 - Ability to lift **25-40 lbs occasionally** and perform physical tasks such as retrieving stock and cleaning.
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Join Our Team!

Goodness Bowls is looking for a **passionate leader** who believes in **healthy food, positive vibes, and strong community connections**. If you're looking for a **rewarding career** with **growth potential**, we'd love to hear from you!

 **Apply today at goodnessbowls.com/hiring**